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GENERAL TERMS OF SALE

Ranking decision (Article D.332-2 to D.332-4 of the Tourism Code) July 31, 2015- Category 3 stars - 64 locations - siret: 878 100 585 R.C.S Bergerac

Article 1 - Scope of terms and conditions of sale

These terms and conditions govern as of right all sales of stays made on the site www.camping-dordogne.info. They are an integral part of any contract between the campsite and its customers.

Each guest acknowledges that he has read these terms and conditions prior to any booking of a stay, for himself and anyone participating in the stay.

In accordance with current law, these terms and conditions are made available to any customer for information prior to the conclusion of any contract to sell stays. They can also be obtained by simple written request to the school's headquarters.

Article 2 - Booking Terms 2.1 Price and Payment

The price of stays is shown in euros, including VAT. The customer's attention is drawn to the fact that the residence tax is not included in the price and that application fees are included.

For camping location reservations: All rentals are registered and cannot be sold. The rental only becomes effective with our agreement and after receiving the total amount of the stay and booking fees.

For rental bookings: All rentals are registered and cannot be sold. The rental only becomes effective with our agreement and after receiving the total amount of the stay and booking fees.

Down payment: a down payment of 30% of the total amount of the stay will be requested at the booking.

For unreported delays, the rental/location becomes available 4 hours after the arrival date mentioned on the booking contract. After this time, and in the absence of a written message, the booking will be void and the deposit will remain acquired at the campsite management.

2.2 Booking change

No reduction will be made in case of delayed arrival or early departure.

2.3 Cancellation

Any booking that has not been sold in accordance with the terms and conditions of sale will be cancelled. For any cancellation that has come more than 2 months before the start date of the stay, the deposit will be returned. Between 2 months and 2 weeks, the sums paid will be acquired. Less than 15 days before the arrival date, the total amount will be requested.

2.4 Retraction

The legal provisions relating to the right of withdrawal in the event of a remote sale under the Consumer Code are not applicable to tourist services (Article L.121-20-4 of the Consumer Code).

Thus, for any order of a stay with the campsite, the customer does not have any right of withdrawal.

Article 3 - How the stay unfolded 3.1 Arrivals and Departures

Rentals and camping: arrivals start at 3pm, departures are made before 10am, any day of the week.

3.2 Caution

A deposit of 150 euros per accommodation will be requested on the day of your arrival. It will be refunded on the day of your departure, during the opening hours of the cash register, after a review of the premises. Billing for any damage will be added to the cost of the stay as well as cleaning if you do not leave the accommodation in a state of perfect cleanliness. If you cannot be present during the state of play, the deposit will be returned to you by mail.

3.3 Departure

Any key return or release of the location after 10a.m. results in the billing of an additional night. Any extension of stay must be made at least 24 hours before the scheduled departure date.

3.4 Animals

Animals are not allowed inside rentals. They are accepted on a bare site under certain conditions: - up-to-date vaccines (including rabies) - kept on a leash - have their needs done outside the campsite and collect their droppings.

3.5 Internal Rules

As required by law, you must adhere to our internal regulations, filed with the prefecture, posted at our reception and a copy of which will be given to you upon request.

Article 4 - Responsibility

The Camping disclaims any responsibility for any damage to the camper-caravanier's equipment, which would be of its own nature; insurance for your liability equipment is mandatory (FFCC, ANWB, ADAC...).

Article 5 - Applicable law

These terms and conditions are subject to French law and any dispute relating to their application falls within the jurisdiction of the High Court or the Périgueux Commercial Court.